



Martello™

Horizon Alert™

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Trainer Credentials

Our trainers excel at imparting knowledge, developing skills and changing attitudes. All trainers associated with the Acuteability™ programme are qualified, experienced professionals with extensive healthcare experience.

S T A T U S T A T™

This is a customised online facility whereby you can instantly access all necessary staff training records.



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- Enhance your supervisory skills
- Optimise your investment in training
- Evaluate efficiency of training
- Create action plans
- Online access to training records



General

Martello is a 2 day (14 hour) course developed specifically to cater for Hygiene supervisory staff.

This is an evaluation tool for supervisors in the patient services department of a healthcare facility.

Using the Kirkpatrick Model of training evaluation Martello provides a corporate, departmental and individual focus.

Developed using current Irish Hygiene Standards and HSE guidelines including the "National Cleaning Manual" and SARI guidelines – ensuring it mirrors requirements set out by HIQA!

Benefits to your Healthcare Facility

- You will optimise your investment in training
- You have the tools to easily determine the capabilities of all your trained staff
- You are able to determine the level of success of training and its implementation
- You have the tools to simply meet your KPI's

Benefits to your Support Staff

- You will have the skills to evaluate and monitor the progress of your support staff post training.
- Martello provides you with knowledge to determine what your support staff have learned on the Cleanpass Course.
- You will gain the know-how to review the progress of learning implemented by your support staff.
- It allows you to assess the success of learning implementation by your trained operatives.
- You can create post training action plans based on the content of the Cleanpass course.
- Martello provides you with the skills to collect relevant feedback from the participants on their training.

Course Objective

To enable support supervisory staff working within Ireland's healthcare facilities to achieve, monitor and maintain Hygiene Services Assessment Scheme standards as set by HIQA.

Course Outcome

On completion of the Martello program participants will receive:

- Certificate of Excellence in Hygiene Supervisory Skills
- Access to their training records through our Statustat™ online database



Corporate Management Standard 11.3

"There is evidence that education and training regarding Hygiene Services is effective."

- ✓ Martello trains supervisors to evaluate training and its uptake, supervisors are equipped with the knowledge to create action plans, evaluate training and produce feedback
- ✓ Martello trains supervisors to create evaluation forms, action plans and learn from feedback using Kirkpatrick Model of Evaluation
- ✓ Martello training enables hygiene supervisors to provide feedback and produce a continuous quality improvement plan based on daily activities

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Course Content over 2 Days

Knowledge Module Title	Timetable
Knowwhat makes a good supervisor	Day 1
This module introduces the characteristics that make a supervisor effective and efficient in their job. Organisational skills including time management, record keeping and stock control are among the topics covered.	
Remember you Know about infection prevention and control & health and safety	Day 1
This module recaps on the importance of background knowledge of infection control and health and safety in the workplace.	
Knowwhat to say and Knowhow to say it	Day 1
This module provides the participants with practical skills in a range of communication techniques from a supervisory perspective.	
Knowhow to get the most out of your resources	Day 1
This module provides the participants with practical skills in the evaluation of their staffs work practices. This will enable the participants to get the most out of their staff through motivation and work efficiency.	
Knowhow to get the most out of your training	Day 2
This module provides the participants with practical skills in the evaluation of training using the Kirkpatrick Model of training evaluation. This will enable the participants to get the most out of any future training programs that they involved in.	
The paperwork Knowhows	Day 2
This module provides you with knowledge of the standards that you are expected to adhere to, and you will learn how these standards are assessed. You will learn what determines risk categories, what cleaning frequencies depend on and what a schedule is.	

Frequently Asked Questions

What are the prerequisites?

Participants on the Martello program must carry a Cleanpass ID card and have completed their Cleanpass program no longer than 2 years previously.

Who is it designed for?

This course is designed for anyone working as a supervisor over support staff in the healthcare industry. This course is a follow up course to the Cleanpass program for supervisors who are interested in gaining the most from their trained staff.

What is the course duration?

The course takes place over two days.

What is the certification?

Certificate of Excellence in Hygiene Supervisory Skills.

